## **Pharmacy mission statement**

We provide safe, compassionate, accountable and high-quality pharmaceutical care to support improved patient outcomes and quality of life.



Specialty Pharmacy Expires 07/01/2024

Baylor Scott & White Pharmacy #201 and Baylor Scott & White Specialty Pharmacy are accredited by URAC for Specialty Pharmacies.

To see if you can get your drug through our specialty pharmacy, you may reach us by phone, email or visit one of our stores in Round Rock.

Monday - Friday, 8:00 AM - 6:00 PM Saturday, 9:00 AM - 5:00 PM

**BSWHealth.com/SpecialtyCareTeam 512.509.5500 | 1.844.288.3179** Toll-free **512.509.5501** Prescription Fax **512.509.4107** Fax



2590 Oakmont Drive, Suite 620 Round Rock, TX 78665

425 University Boulevard, Suite 165 Round Rock, TX 78665



# **Specialty Care Team**



# **Specialty Care Team**

Our team is here to offer you care for your specific needs. Our goal is to help you with every step in getting your specialty drugs and to serve as a link between you, your doctor, your insurance and your pharmacy. We offer many services for free, including:

## Insurance benefit investigations

We will look at your insurance to find out the requirements and costs to fill your specialty drug.

#### **Prior authorizations**

We help with your insurance plan's prior authorization process to see if they will pay for the drug. If they turn down the payment, we may help your doctor with the appeals process.

# Copay assistance

We can help find programs that may lower your drug costs. Approval may be based on your drug, your medical condition and your insurance plan.

### **Refill reminders**

We offer refill reminder calls to help make sure you get your drugs on time. We will call you at least seven days before your next refill is due.

## Flexible delivery options

Drug orders can be sent to you within the state of Texas, including to your home, work or to your doctor's office.



## **Clinical pharmacy services**

Our team of pharmacists and nurses are here to answer all of your questions. We give information about your drugs and care for many conditions, including but not limited to:

- Asthma
- Cancer
- Crohn's disease
- Growth hormone deficiencies
- Hepatitis C
- HIV/AIDS
- Migraine headaches
- Multiple sclerosis
- Psoriasis/psoriatic arthritis
- Rheumatoid arthritis
- Ulcerative colitis