



Baylor Scott & White All Saints Medical Center – Fort Worth
Annual Report of Community Benefits
1400 8th Ave.
Fort Worth, Texas 76104
Taxpayer ID # 75-1008430
For the Fiscal Year Ended June 30, 2020

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June 30, 2020

Dear Fellow Texan:

Since 1906, Baylor Scott & White All Saints Medical Center – Fort Worth has served the residents of Tarrant County and the surrounding areas. Originally founded as All Saints Episcopal Hospital, Baylor Scott & White - Fort Worth is a comprehensive medical center with 538 licensed beds located in the medical district of Fort Worth.

With areas of excellence including cardiology, transplantation, oncology, and women's services, Baylor Scott & White – Fort Worth serves more than 195,000 people annually through its full-service hospital, primary care clinics, rehabilitation and fitness center and a variety of specialty medical services. Baylor Scott & White – Fort Worth is committed to fulfilling its mission:

"Baylor Scott & White Health exists to serve all people by providing personalized health and wellness through exemplary care, education and research as a Christian ministry of healing."

Enclosed is the community benefit report for Fiscal Year 2020. This will offer you a better side-by-side comparison of what we planned versus accomplishments.

The development of community benefit plans is according to the identified community needs in the 2019 Baylor Scott & White Health Community Health Needs Assessment, North Texas Zone 3, as well as specific focus areas identified by Baylor Scott & White Health. For example, each year our facilities spearhead a number of health fairs targeted at the underserved and we also support local not-for-profit organizations with similar missions such as heart disease, oncology, stroke, chronic respiratory disease, diabetes, and Alzheimer's disease. A preferred community partner, our commitment is to provide advanced health care for the ever-changing needs of our community. I encourage you to give me feedback on this report. Please address comments to me, in care of Nikki Shah, Senior Vice President, Public Affairs, Baylor Scott and White Health, 300 Washington Avenue, Dallas, Texas 75246.

Sincerely,

A handwritten signature in blue ink, appearing to read "Nikki Shah". The signature is fluid and cursive, written over a light gray rectangular background.

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1400 8th Ave.
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For the Fiscal Year Ended June 30, 2020

I. Effective Dates of the Report

The annual report of community benefits provided is for the fiscal year ended June 30, 2020 (Fiscal Year 2020).

II. Hospital Description

Baylor Scott & White All Saints Medical Center – Fort Worth, an affiliate of Baylor Scott & White Health (BSWH), is a leading community and safety-net hospital in its service area. Baylor Scott & White– Fort Worth, located near downtown Fort Worth, is an award-winning full-service hospital dedicated to providing for the health care needs of the community. Baylor Scott & White – Fort Worth is among Tarrant County's oldest not-for-profit hospitals and celebrated 100 years of service in 2006. The medical center has 538 licensed beds and offers a broad range of medical services including programs of excellence in cardiology, transplantation, oncology and women's services. The hospital was recently recognized by the U.S. News & World Report as a nationally recognized facility and by the Fort Worth Star-Telegram as the Fort Worthy winner for best hospital. Additionally, staff received the Silver Level Beacon Award for Excellence from the American Association of Critical Care Nurses, and the hospital has received designation as a Level III NICU by the Texas Department of State Health Services.

The Hospital uses its revenue after expenses to improve the health of Fort Worth and surrounding communities through patient care, education, research, and community service. In the fiscal year ending June 30, 2020, the Hospital had 18,593 total adult and special care nursery admits; there were 6,021 babies delivered and 41,030 emergency department visits.

As part of the Hospital's commitment to the community, the Hospital provides financial assistance in the form of charity care to patients who are indigent and satisfy certain requirements. Additionally, the Hospital is committed to treating patients who are eligible for means tested government programs such as Medicaid and other government sponsored programs including Medicare, provided regardless of the reimbursement shortfall, and thereby relieves the state and federal government of the burden of paying the full cost of care for these patients. Often, patients are unaware of the federal, state and local programs open to them for financial assistance, or they are unable to access them due to the cumbersome enrollment process required to receive these benefits. The Hospital offers assistance in enrollment to these government programs or extends financial assistance in the form of charity care through the Hospital's Financial Assistance Policy located on the Hospital's website at BaylorHealth.com/Financial Assistance.

In addition to the Hospital's Financial Assistance Policy, as part of a large faith based integrated health care delivery System the areas of medical education, research, subsidized

services and community health education and screenings are initiatives that take place across the System, and comprise a significant portion of the Hospital's community benefit program.

III. Hospital Mission Statement

Founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.

IV. Description of Community Served

For the 2019 Community Health Needs Assessment (CHNA), the hospital has defined their community to be the geographical area of Denton, Johnson and Tarrant counties. The community served was determined based on the counties that make up at least 75 percent of each hospital's inpatient and outpatient admissions.

V. Identified Community Health Needs

During the fiscal year ending June 30, 2019, the Hospital conducted a CHNA to assess the health care needs of the community. The CHNA took into account input from persons who represent the broad interest of the community served by the Hospital, including those with special knowledge of or expertise in public health. The CHNA is widely available to the public and is located on the website at the following address,

<https://www.BSWHealth.com/communityneeds>.

1. Uninsured Children
2. Alzheimer's Disease/Dementia in the Medicare Population
3. Depression in the Medicare Population
4. Ratio of Population to One Non-Physician Primary Care Provider
5. Ratio of Population to One Mental Health Provider
6. Corona Virus Pandemic (provisional to 2019 CHNA)

By addressing the prioritized needs via an implementation strategy, the Hospital aims to affect and elevate the overall health status of the community.

VI. Programs Addressing Identified Community Health Needs

Community benefit services include programs or activities providing treatment promote health and healing as response to identified community need and meet at least one of these objectives:

- Improve access to health care services
- Enhance public health
- Advance/increase general knowledge
- Relieve or reduce the burden of government to improve health.

VII. Charity Care and Government-Sponsored Indigent Health Care Provided

For Fiscal Year 2020, Baylor Scott & White All Saints Medical Center – Fort Worth provided \$19,789,305 in unreimbursed costs of charity care and government-sponsored indigent health care.

VIII. Government-Sponsored Health Care Provided

For Fiscal Year 2020, Baylor Scott & White All Saints Medical Center – Fort Worth provided \$34,456,983 in unreimbursed costs of government-sponsored health care.

IX. Other Types of Community Benefits Provided \$1,617,673

Baylor Scott & White All Saints Medical Center – Fort Worth is committed to improving the quality of life for the many citizens living and working in its area. Baylor Scott & White All Saints Medical Center – Fort Worth was pleased to allocate funds to the following community benefit activities.

A. Community Health and Wellness Improvement Services \$ 800,764

These activities improve community health, extend beyond patient care activities and receive hospital subsidy. Such services do not generate patient care bills and may include community health education activities; community based clinical services for under-insured and uninsured persons; support groups; enrollment services; transportation efforts; and self-help programs; community-based chaplaincy programs and spiritual care.

B. Cash Donations & In-kind Donations \$ 90,514

These donations include funds and in-kind services donated to community organizations or to the community at large to address an identified need or serve a community benefit purpose. In-kind services could include hours contributed by staff while on hospital work time; the cost of meeting space provided to community groups and the donation of food, equipment, and supplies.

C. Subsidized Health Services \$ 599,775

Subsidized health services are clinical programs provided despite a financial loss so significant that negative margins remain after removing the effects of financial assistance, bad debt, and Medicaid shortfall. Nevertheless, the service is provided because it meets an identified community need and if no longer offered would be unavailable in the area, or fall to the responsibility of government or another tax-exempt organization to provide.

E. Research \$ 126,620

Research includes clinical and community health research, as well as studies on health care delivery that are generalizable, share with the public and funded by the government or a tax-exempt entity (including the hospital).

X. Total Operating Expenses and Calculation of the Ratio of Cost to Charge

As required by Section 311.046 (a) (4), Baylor Scott & White All Saints Medical Center – Fort Worth reports \$371,040,127 in total operating expenses. As required by Section 311.046(1) (5), the ratio of cost to charges was 26.33%. Please see the attached worksheet for the full calculation.

XI. Report of Community Benefit Provided During Fiscal Year 2020

In a commitment to fulfill its mission, Baylor Scott & White All Saints Medical Center – Fort Worth benefit to the community, conservatively estimated, was \$ 55,863,961 Fiscal Year 2020.

Through community benefit activities, BSWH-affiliated hospitals provided: quality patient care and subsidized services otherwise not available in the community; medical education, training for medical technicians, hospital chaplains, nurses, and future physicians; and medical research that will speed the time between scientific finding and its application to improving medical care.

Please address comments or suggestions regarding community benefit activities to Niki Shah, Vice President, Care Redesign and Equitable Care, Baylor Scott and White Health, 300 North Washington Avenue | Dallas, Texas 75246.

Baylor All Saints Medical Center

**Total Operating Expenses
Section 311.046(a)(4)**

For the Fiscal Year Ended June 30, 2019 371,040,127

**Calculation of the Ratio of Cost to Charge
Section 311.046(a)(5)**

Total Patient Revenues (a) 1,287,980,417
(from 2019 Medicare Cost Report, Worksheet G-3, Line 1)

Total Operating Expenses (b) 328,567,337
(from 2019 Medicare Cost Report, Worksheet A, Line 118, Col. 7)

Initial Ratio of Cost to Charge ((b) divided by (a)) (c) 25.51%

Application of Initial Ratio of Cost to Charge to Bad-Debt Expense

Bad Debt Expense (d) 41,175,360
(from 2020 audited financial statements)

Multiply "Bad Debt Expense" by "Initial Ratio of Cost to Charge" ((d)*(c)) (e) 10,503,834

Add the allowable "Bad-Debt Expense" to "Total Operating Expenses" ((b) + (e)) (f) 339,071,171

Calculation of Ratio of Cost to Charge ((f) divided by (a)) (g) 26.33%